

# CUSTOMER ADVISORY

## HANJIN UPDATE on CURRENT STATUS OF CONTAINERS CURRENTLY GROUNDED OR EN ROUTE

Dear Valued Customer,

As promised, SEA Corp will continue to send updates and information to you as we receive direction and guidance from HANJIN and/or other sources regarding the crisis situation that affects some of your shipments. Please read the latest detailed information we have received from Hanjin below:

### **1. Containers Grounded at Destination**

- a. Hanjin Shipping will no longer require a deposit to pick up containers at destination and no deposit will be required to be paid. Please advise your CNEE not to pay Hanjin directly for any deposit.
- b. Terminals may still charge a separate fee which Hanjin cannot control and will need to be paid directly to the Terminal

### **2. Containers Currently on the Water**

- a. At this time, all vessels that are currently on the water will remain in International waters until each port gives the confirmation that vessel will be worked and discharged without seizure or arrest.
- b. Further details on when the vessels will call the ports will be forthcoming as we are currently are unsure when this may happen. These vessels may stay afloat for an indefinite period of time.

### **3. Cargo at Transship port or scheduled to arrive**

- a. Alternatives on how to collect the cargo at the T/S port are available, however full details are unknown at this time as we explore the two below options. Further detail will be provided once we ourselves gain more information.
  - I. Collect the cargo at T/S port and trans-load it into another carriers box and arrange on carriage to final destination. (All costs associated with de-van and pulling from the port will be to account of the shipper)
  - II. Lease reefer box from Hanjin directly and ship to final destination with another carrier as Shipper Owned Box. (Full cost unknown at this time)

As always, if you need additional clarification or assistance, please do not hesitate to contact your SEA Corp Account Executive for further assistance.

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