

CUSTOMER ADVISORY

We hope that all of you and your families and friends who may be in the path of Hurricane Matthew are safe.

Based on the latest information from the national hurricane center, government agencies, and terminal partners across the southeast coast of the United States, we will provide you with updates to keep you informed of the operational impact to cargo operations in North America as best we can.

Currently many ports have closed, some with earliest potential reopening on Friday or Monday. Rail services have ceased between the north and southeast and are discontinuing acceptance FAK at inland ramps – no reefer or hazardous will be accepted. Once the storm passes the network will be inspected for damages and update the resuming of services. Motor carriers have suspended pick up and deliveries to and from southern ports are expecting to resume on Monday, October 10th.

Patience and understanding is needed during this time as the safety of our colleagues, our partners, and continued safe operations of your cargo remain our priorities.

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